

# Safety, Declarations and Warranty Information

KONFTEL 220/250/300/300IP/300IPx/  
300Mx/300Wx/DECT BASE STATION/IP DECT 10

## IMPORTANT SAFETY INFORMATION

Read the safety instructions before first use of this product. This conferencing phone is not designed for making emergency telephone calls when the power fails. Make alternative arrangements for access to emergency services.

- Read and understand all instructions.
- Follow all warnings and instructions marked on the product.
- Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Do not use this product near water, for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
- Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
- Slots and openings in the cabinet and the back or bottom are provided for ventilation, to protect it from overheating, these openings must not be blocked or covered.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your location, consult your dealer or local power company.
- Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock.
- Never spill liquid of any kind on the product.
- To prevent fire or electrical shock hazard, do not expose this product to rain or moisture.
- To reduce the risk of electric shock, do not disassemble this product. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock during subsequent use.
- Unplug this product from the wall outlet and battery source and refer servicing to qualified service personnel under the following conditions:
  - When the power supply cord or plug is damaged or frayed.
  - If liquid has been spilled into the product.
  - If the product does not operate normally by following the operating instructions.
  - If the product has been dropped or damaged.
  - If the product exhibits a distinct change in performance.
- Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use this product to report a gas leak in the vicinity of the leak.
- Do not use this product near intensive care medical equipment or by persons with pacemakers.
- This product can interfere with electrical equipment such as answering machines, TV sets, radios, computers and microwave ovens if placed too close.

# EC DECLARATION OF CONFORMITY



## DE

Konftel AB erklärt hiermit, dass dieses Konferenztelefon die wesentlichen Anforderungen und andere relevante Bedingungen der Direktive 1999/5/EG erfüllt.

## DK

Konftel erklærer herved, at dette produkt overholder de væsentlige krav og andre relevante bestemmelser i direktivet 1999/5/EF.

## EN

Hereby, Konftel AB declares that this conference unit is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

## ES

Por la presente, Konftel AB declara que este equipo de audioconferencia cumple todos los requisitos esenciales y disposiciones relevantes de la Directiva 1999/5/CE.

## FI

Konftel AB vakuuttaa täten, että tämä neuvottelupuhelin on direktiivin 1999/5/EY oleellisten vaatimusten ja muiden kyseeseen tulevien määräysten mukainen.

## FR

Konftel AB déclare par la présence que ce téléphone de conférence respecte les règlements et dispositions en vigueur de la Directive 1999/5/CE.

## GR

Με την παρουσία Konftel AB δηλώνει ότι διάσκεψη τηλέφωνο συμμορφώνεται προς τις απαιτήσεις και τις λοιπές σχετικές διατάξεις της οδηγίας 1999/5/EK.

## IT

Konftel AB dichiara col presente documento che questa unità per audioconferenza è conforme a tutti i requisiti di base e a tutte le altre disposizioni pertinenti della Direttiva 1999/5/CE.

## NL

Konftel AB verklaart hierbij dat deze conferentie-unit in overeenstemming is met alle essentiële en andere relevante bepalingen van de richtlijn 1999/5/EG.

## NO

Konftel AB erklærer herved at denne konferansetelefon er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 1999/5/EF.

## PL

Konftel AB niniejszym deklaruje, że to urządzenie konferencyjne jest zgodne ze wszystkimi obowiązującymi wymaganiami i innymi odpowiednimi postanowieniami Dyrektywy 1999/5/WE.

## SE

Konftel AB intygar härmed att denna konferenstelefon uppfyller de nödvändiga kraven och övriga relevanta bestämmelser i direktivet 1999/5/EG.

## FCC STATEMENT

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:5RWTXNANC1049. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:5RWTXNANC1049. The digits represented by 05 are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.]

**NOTICE:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this unit does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**NOTICE:** According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge protector is recommended.

## The FCC wants you to know

In the unlikely event that your phone causes problems on the phone line, the phone company can temporarily discontinue your service. If this happens, the phone company attempts to notify you in advance. If advance notice is not practical, the phone company notifies you as soon as possible and advises you of your right to file a complaint with the FCC.

Also, the phone company can make changes to its lines, equipment, operations, or procedures that could affect the operation of this telephone. The telephone company notifies you of these changes in advance, so you can take the necessary steps to prevent interruption of your telephone service.

This equipment complies with the limits for a Class B digital device as specified in Part 15 of FCC Rules. These limits provide reasonable protection against radio and TV interference in a residential area.

However, your equipment might cause TV or radio interference even when it is operating properly. To eliminate interference, you can try one or more of the following corrective measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the radio or TV.
- Use outlets on different electrical circuits for the equipment and the radio or TV.

Consult your local store if the problem still exists.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

**Warning:** Changes or modifications to this phone not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Important note:** It is a legal requirement for you to have the consent of all parties in a conversation before the conversation can be recorded.

## **Lightning**

Your telephone has built-in lightning protection to reduce the risk of damage from surges in telephone line and power line current. This lightning protection meets or exceeds FCC requirements. However, lightning striking the telephone or power lines can damage your telephone. Lightning damage is not common. Nevertheless, if you live in an area that has severe electrical storms, we suggest that you unplug your phone when storms approach to reduce the possibility of damage.

## **INDUSTRY CANADA (IC) STATEMENT**

This product meets the applicable Industry Canada technical specifications.

The Ringer Equivalence Number provides an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

Operation is subject to the following two conditions:

- 1) this device may not cause interference and
- 2) this device must accept any interference, including interference that may cause undesired operation of the device.

## **RF EXPOSURE**

To assure compliance with FCC rules regarding RF Exposure, this equipment should be installed and operated with a minimum distance of 20 cm from any personnel.

# WARRANTY AND SERVICE

## Limited Warranty

Konftel guarantees to the end user (the “Customer”) that this product will be free from defects in workmanship and materials, under normal use and service, for a period of two (2) years from the date of original purchase from its authorized distributor. Konftel’s sole obligation under this express warranty shall be, at Konftel’s option and expense, to repair the defective product or part, or deliver to the Customer an equivalent product or part to replace the defective item.

All products that are replaced will become the property of Konftel. Replacement products or parts may be new or reconditioned. Any replaced or repaired product or part carries a ninety (90) days limited warranty or the remainder of the initial warranty period, whichever is longer. Products returned to Konftel must be sent prepaid and packaged appropriately for safe shipment. It is recommended that the package is insured or sent by a method that enables tracking of the package.

Responsibility for loss or damage does not transfer to Konftel until the returned item has been received by Konftel. The repaired or replaced item will be shipped to the Customer, at Konftel’s expense, not later than twelve days (12) days after Konftel has received the defective product, and Konftel will retain risk of loss or damage until the item has been delivered to the Customer.

## Exclusions

Konftel shall not be liable under this limited warranty if examination and tests of the returned product reveal that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow Konftel’s installation, operation or maintenance instructions.
- Unauthorized product modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts or omissions on the part of the Customer and persons under the Customer’s control; or
- Acts of third parties, force majeure, accident, fire, lightning, power surges, outages or other hazards.

WARRANTY EXCLUSIVE: IF A KONFTEL PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER’S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR OR REPLACEMENT OF THE PRODUCT IN QUESTION AT KONFTEL’S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. KONFTEL NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY.

## Service Agreements

For information on Konftel service agreements, or if you should experience trouble with this equipment, please contact Konftel Support.

### **Konftel Support in USA and Canada:**

Phone: +1-(866)-606-4728 Monday through Friday 8.00 AM to 5.00 PM (Central Standard)

Email: support@konftel.com

### **Konftel Support in UK:**

Phone: +44-1483308003 Monday through Friday 8.00 AM to 5.00 PM (GMT:-1)

Email: support@konftel.com

### **Konftel Support International:**

Phone: +46-90706489 Monday through Friday 8.00 AM to 5.00 PM (GMT:-1)

Email: support@konftel.com

**NOTICE:** If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Please follow instructions for repairing if any; otherwise do not alternate or repair any parts of device except specified.

If you purchased your product from an authorised Konftel distributor, please contact that distributor for information about service agreements that apply for your product.

LIMITATION OF LIABILITY. TO THE FULL EXTENT ALLOWED BY LAW, KONFTEL EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF KONFTEL OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR OR REPLACE AT KONFTEL'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

### **Disclaimer**

Some countries, states and provinces do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages for certain products supplied to consumers, or the limitation of liability for personal injury, so the above limitations and exclusions may be limited in their application to you. When the implied warranties are not allowed to be excluded in their entirety, they will be limited to the duration of the applicable written warranty. This warranty gives you specific legal rights which may vary depending on local law.

Konftel is a leading company and the world's fastest growing brand, within audio conferencing equipment. Since 1988, our mission has been to help people around the world to conduct meetings despite distances. Based on our success, we know that audio conferencing is a great way to save time, money and at the same time contribute to a better environment. High audio quality is essential for efficient meetings, this is why our patented audio technology OmniSound®, is built into all Konftel Conference phones. The products are sold globally under the Konftel brand and our head-quarter is based in Sweden. Read more about the company and products on [www.konftel.com](http://www.konftel.com)

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