

RECOMMENDATION FOR CLEANING OF YOUR KONFTEL EQUIPMENT

TIPS & ADVICES

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Recommendation for cleaning of your Konftel equipment

Konftel is providing the following recommendations for cleaning of your Konftel Conference Phones and Cameras.

First, it is important to remember that these are electronic devices and as such are sensitive to liquid entering the units. To reduce the risk to the unit, it can be powered down for cleaning. However, if care is taken to not allow liquids to enter the device then it should not be necessary to power off the device prior to cleaning. The best methods to avoid liquid entering the unit are:

1. not directly spraying any cleaner on the device, and
2. using a damp, not wet, cloth or wipe when wiping down the device.

CONFERENCE PHONES

Konftel recommends Hydrogen Peroxide cleaning solutions (0.5% or greater H₂O₂) as antimicrobial cleaners on the displays on Konftel 300-series and the screens on Konftel 55-series and Konftel 800. These are safest for the device while still being effective. On other surfaces a clean microfiber cloth or a cleaning wipe should be enough.

Another way of avoiding touching the Konftel units is to use the mobile app Konftel Unite to control your device. The app works with a selection of Konftel devices, read more about it [here](#).



CAMERAS

If your front camera lens is dirty, be careful not to scratch the surface since this can damage the glass. Use an airblower or a soft-bristle brush to remove larger particles, and then wipe with a dry, clean microfiber cloth or a cleaning wipe.

The World Health Organization and other organizations also indicate that high percentage (60% or greater) alcohol solutions are effective cleaning agents. The higher the percentage of alcohol the lower the water content and the lower the risk to the electronics and the greater the efficacy against biological contamination.

NOTE! While alcohol solutions will not harm the units from a functional perspective, prolonged and repeated use may cause discoloration or damage to cosmetics, such as surface printing, particularly on keys and plastics.

Regardless of which solution is used, it should not be sprayed directly on the device, but rather be used to dampen a cloth or wipe which is then used to clean the unit.

Please use these guidelines for maintaining continued safe and healthy use of Konftel products.